

## Premier Platforms Limited Quality Policy Statement

Premier Platforms is a specialist Powered Access rental company providing work at height solutions. We will ensure that all elements of our operation are performed in compliance by using processes defined in and controlled by its Quality Management System. The Company strives to achieve continual improvement in all aspects of health, safety, environmental and quality performance.

This will be achieved by implementing the following key principles:

- We will consistently deliver service that matches or exceeds stated customer expectations from no matter where in our business that service is provided.
- The mechanism for delivery of this policy and related objectives is a quality system based on ISO 9001:2015.
- Through a programme of training, management and audit, we will ensure that, quality systems' principles and details are both understood and consistently followed.
- The guiding principle will be to achieve absolute consistency of business process and quality system implementation across our depot network.
- It is the responsibility of every company employee or agent to ensure that they are familiar with the workings of the quality process as defined in the company's quality manual.
- It is the job of every line manager to ensure that employees are encouraged to achieve that familiarity.
- We will ensure that our defined processes are followed and work with initiative, pride and teamwork in using them to deliver excellent service both internally and to our customers.
- We will keep our business processes under constant review and update them as necessary.

This policy will be reviewed at least annually as part of our commitment to continual improvement. The policy is made available to clients and the public on request. The scope of our policy and management system will include all Company offices and depots within the UK.



Leigh Farmer  
Managing Director

Reviewed 12<sup>th</sup> January 2021